



ARAG creates Hardship Fund for Non-Insured. Additional Legal Advice for all Affected and Relief Workers

Düsseldorf, 23 July 2021 – The severe weather catastrophes in the west and southeast of Germany are beyond all dimensions. Very few of the customers affected will have taken out the necessary natural hazards insurance. ARAG is helping nonetheless and at the beginning of the week set up a Hardship Fund of 1 million euros for all affected customers. This fund will be used to support customers who are not adequately insured and are in particularly urgent need of assistance.

In addition, ARAG will pay customers who have taken out natural hazard insurance and are affected by corresponding losses **emergency relief**, depending on the expected amount of the loss. This allows customers to clarify initial issues, they don't need to wait for a claim to be settled.

In addition, ARAG offers all affected customers and also **all affected non-customers** legal advice by telephone from the ARAG partner attorneys (phone +49 221 963 2599). The costs for this will of course be covered by ARAG. This service is also aimed at all flood relief workers - whether they are helping people on the ground on a professional/voluntary basis or on their own initiative.

„We know that our Hardship Fund cannot compensate for all losses. However, we want to live up to our responsibility as a committed family enterprise in this national tragedy and make an effective contribution “ says Dr. Renko Dirksen, Speaker of the Board of Management of ARAG SE.

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ARAG is the largest family enterprise in the German insurance industry and has positioned itself as a versatile quality insurer. In addition to specializing in legal insurance, ARAG also offers its customers in Germany unique, attractive, needs-based products and services in the composite and health insurance segments. Active in 19 countries – including the US, Canada and Australia – ARAG is also represented by international branches, subsidiaries and shareholdings in numerous international markets in which it holds a leading position as a provider of legal insurance and legal services. With more than 4,400 employees, the Group generates revenue and premium income totaling roughly € 1.9 billion.

ARAG SE **ARAG Platz 1 - 40472 Düsseldorf** Chairman of the Supervisory Board **Dr. Dr. h. c. Paul-Otto Faßbender**

Board of Management Dr. Renko Dirksen (Spokesman) - Dr. Matthias Maslaton - Wolfgang Mathmann - Hanno Petersen - Dr. Joerg Schwarze - Dr.

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